





# TITANIUM Cash It Out

High capacity kiosk solution for automated cash handling in machine-based gaming

Make IT Pay



### CountR – the solution provider for casinos

CountR is a worldwide leading developer for cash handling and cash management solutions for casinos. We support our clients in streamlining their cash processing, increasing security, and automating work processes.

# Boosting revenues while cutting costs – it can be done!

Long lines at the cashiers mean increased machine idle time – and that hurts both your bottom line and your customers' satisfaction Plus, all over the world, coinless and cashless gaming is gaining ground against the traditional coinbased systems.

# CashIO: Cash It Out is the solution

Since the CashIO automates cashier operations, it not only reduces cash handling costs but also offers players improved service.

- Streamlined processes, lower costs
- Improved customer service
- Increased gaming time
- Greater security

CashIO is a versatile, flexible system with all the features needed to support casino operators at every level – right up to cashless gaming. It even allows the simultaneous use of banknotes, coins, and cashless media such as tickets and cards (TITO – ticket-in / ticket-out). The system offers maximum convenience and outstanding ease of use for customers.

There are three main applications for CashIO:

- Jackpot payouts
- Ticket redemption and issuing (TITO)
- Card management

#### **Jackpot payouts**

Winnings, jackpots, and other payouts can be withdrawn from CashIO by casino personnel. By offering faster payouts, casinos can serve customers better and hand winnings over to waiting players more quickly. Casino personnel can select a particular combination of denominations in order to tailor the payout to customer preferences. Traditionally, small sums are paid out in coins right at the machine.

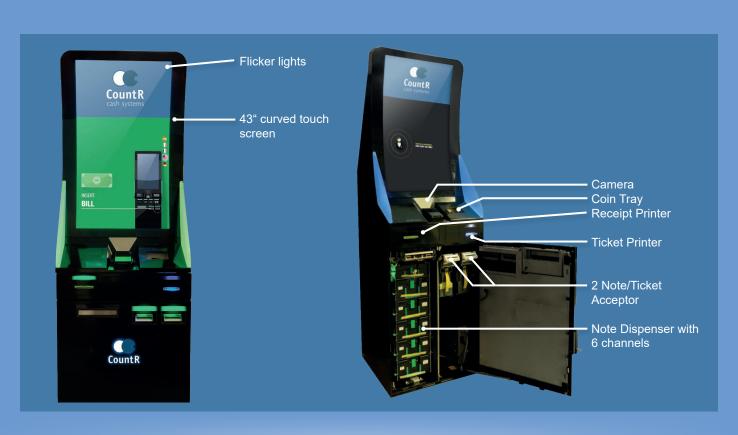
The popularity of coinless and cashless gaming has opened up the following applications:

## Ticket redemption and issuing

Increasingly, coins are being replaced by tickets as the gaming currency of choice (TITO – ticket-in / ticket-out).

The gaming machine issues players a ticket representing their winnings. With the ticket, they can either move on to another slot machine or go to the CashIO, where they can collect their winnings without standing in line at the cashier's cage.

CashIO is able to print tickets even for the coin change during redemption trans-actions. This allows optional coinless operation.





#### **Card redemption**

Another recent trend is the use of cards as a gaming currency for machine-based gaming.

CashIO can issue and charge up RFID, magstripe or smart cards with cash. Customers insert banknotes into the terminal; the CashIO takes a card from its stock and initializes it. The paid-in amount is then credited to the player/card account.

This allows cardholders to play at any appropriately equipped machine, with winnings credited to the card. Before leaving the casino, the balance can be redeemed from the CashIO in cash, either partially or in one lump sum. Anonymous customer cards are retained for later reuse.

And if personalized cards or customer loyalty cards are issued, the CashIO will return them to the players after they cash out.

No matter what gaming machines you currently use or plan to use, CashIO is already designed to support you.

### CashIO – your ace in the hole

- Redeems and prints tickets (TITO)
- lssues new cards, including the initial charging by inserting banknotes
- Re-charges cards
- Pays out card balances down to the cent with banknotes and coins
- Breaks large denomination banknotes into several smaller ones (configurable)

- CashIO supports customer cards with a loyalty function (player point redemption)
   User instructions provided
- User instructions provided via touchscreen with multiple language options
- Pays out jackpot winnings (requires operation by casino personnel)
- Accepts multiple currencies with automatic exchange rate update (requires ART)

#### **Special applications**

- Support ATM, credit and debit cash advance as well as check cashing
- POS transactions to withdraw money or to buy media without cash
- Other kiosk features such as ad placement during kiosk idle times or even during specific customer transaction situations (see ART)



#### Feature overview CashIO

Feature	Platinum Edition	Titanium Edition
Number of note cassettes	up to 5	up tp 6
Capacity of note cassettes	2500 notes	3000 notes
Bundle presenter	✓	✓
Number of note/ticket acceptors	1	up to 2
Total note acceptor capacity	up to 2400	up to 6000
Number of coin hoppers	up to 4	up to 4
Capacity per coin hopper	up to 2000	up to 2000
Touch screen	curved 32"	43"
Advertising	✓	✓
Outside lighting	Flicker lights	Flicker lights
UPS	✓	✓
Multi currency	✓	✓

Legend: ✓ = standard, o = available option

### CashIO Titanium Modules

### Forward-looking, secure investment

- Leverage these cuttingedge features today in your existing environment.
- CashIO uses a modular design for maximum application flexibility and ease of upgrading.

#### **Benefits for casinos**

- Improves customer service
- Automates cashier tasks
- Players can spend more time at the slot machines
- Cuts down on waiting times at the cashier
- Maintains customer statistics
- Provides a complete audit trail to capture cash movements and system functions
- All transactions are monitored and verified by the casino online system
- Configurable access levels for casino personnel
- Monitor can be used for ad placements
- Outside LED text modules for improved user guidance

#### Secure enclosure

Protects cash in a safe

### Banknote / ticket insertion

- © 2 note/ticket acceptors
- Accepts all major currencies
- Authenticates banknotes
- Accepts all standard tickets (TITO)

#### Receipt printer

Prints receipts to specifications

#### Banknote dispenser

- All major currencies, up to six different denominations
- Integrated reject compartment
- Stores banknotes in secure enclosures

#### **Card functions**

 Supports, accepts and dispenses RFID, magstripe and smart cards

#### **Coin insertion**

 Connect a coin counting machine with the terminal

#### Coin dispenser

Up to four different coin denominations

#### **Biometric sensor**

 Use palm vein for operator authentication (optional)

### Device management and user support

- Standard PC with Linux operating system
- Link to casino online systems
- Alarm system and remote monitoring
- Personalized access management (configurable)
- Interfaces with ART software

### CashIO Titanium Technical Data

#### **Dimensions (H/W/D)**

Approximate2384 x 700 x 772 mm

#### Weight

C Approximate 500 kg

#### **Power supply**

**110-220 V, 50/60 Hz** 

#### **Security features**

- Alarm system
- Sensor system
- Safe
- Banknote authentication
- Reject compartment
- Integrated camera (optional)
- Video surveillance (optional)

#### PC

- **C** Industrial PC
- Linux operating system

#### **Printer**

Thermal printer

#### **Monitor**

© 43" Touchscreen

#### Keyboard

VISA-approved PIN pad

## Banknote / ticket insertion

• Cash/Ticket boxes hold up to 6,000 banknotes

#### **Banknote dispensing**

- Up to 100 banknotes per payout, depending on currency and banknote quality
- Spray or bundle dispenser

## Banknote dispensing capacity

 Up to 6 denominations with up to 3000 banknotes each, depending on currency and banknote quality

### Coin dispensing capactiy

 Up to 4 denominations with up to 2,000 coins each, depending on coin size

#### **System access**

 All components are accessible from the front

#### **Approvals**

- CE, UL
- RoHS-compliant

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